

Patryk Rosłonek

Senior IT Delivery & Project Manager
AI-Augmented Workflows
Agile & Hybrid Leader

Results-driven Technology Leader with extensive experience managing a complex portfolio of 30+ digital products for enterprise clients in the US market. Successfully directs cross-functional teams of ~30 FTEs to deliver business-critical core systems and user-facing mobile applications. Dedicated to taking full, long-term ownership of the end-to-end delivery life-cycle while ensuring seamless alignment and transparent reporting to C-level stakeholders. Combines methodological expertise with an innovative approach to process optimization, actively designing and implementing AI-driven workflows and automations to maximize Team efficiency and operational excellence

Apr 2023 - current

Senior Project Manager - Qodeca

IT Product design and custom software development company

- **Managing entire project portfolio of a key account including:**
 - WEB/iOS user facing applications
 - WEB/iOS back-office applications
 - Custom business-core systems
 - Contract management
 - e-commerce
 - Billing
 - Micro services
 - Data warehouse & Power BI reporting environment
 - System migration while maintaining business continuity
 - Business integrity throughout the M&A processes (IT applications domain)
 - Coordination of implementing corrective actions in the areas of safety and security
- **Monitoring team performance, in accordance with the high-level business roadmap**
Managing sub-projects pipeline; business value, scope, risk, priority and decomposition
- **Monitoring team performance, during the single iterations development/deployment**
 - Business/System Analysts
 - DevOps Developers/Engineers
 - ReactN & Angular Developers
 - .NET Developers (full-stack)
 - .NET Engineers (back-end)
 - UX/UI Design Team
 - UX Researcher
 - iOS Developers
 - Cloud Architect
 - BI Developers
 - QA Engineering Team
 - Safety/Security/Continuity Auditor
- **Presenting/reporting progress and risks for the C-level management**
Effectively communicating project/program status, milestones, and potential risks to C-level executives on both the provider and customer side, ensuring transparency and alignment with strategic objectives; clear, concise reporting, including executive summaries, dashboards, and presentations, to facilitate informed decision-making and maintain stakeholder confidence throughout the project life cycle
- **Development and implementation of processes and procedures**
Employing best practices in project management to enhance efficiency, quality, and consistency, to reduce turnaround times, increase productivity and improve project outcomes
- **People Management & Employee self-development management**
Leading a high-performing teams, fostering a culture of continuous improvement and self-development among team members; providing mentorship and coaching to enhance skill-sets, align individual goals with the organizational objectives; conducting regular performance reviews, promoting professional growth



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Certified Skills:

AI in Business Development
Google & SGH



AI in Business Development
Ideas Generator



Introduction to Responsible AI
Google Cloud



Introduction to Generative AI
Google Cloud



Google Cybersecurity
Google Cloud



Digital Product Management: Modern Fundamentals
University of Virginia



Microsoft Azure for Data Engineering
Microsoft



Information Technology Infrastructure Library v4 (ITIL 4)
AXELOS



Professional Scrum PO (PSPO I)
Scrum.org



Professional Scrum Master (PSM I)
Scrum.org



Google UX Design
Google



Education & Languages:

Warsaw Management Academy
Management, Human Resources

Polish - native
English - C2

Mar 2015 - Mar 2023

Head of Product | Lead Project Manager - Intelight

Emergency evacuation equipment and monitoring systems Producer

- **Shifting the development processes to an Agile approach**
Changing the traditional development approach to an Agile, which emphasizes flexibility and adaptability, iterative development, and customer collaboration
- **Introducing and supporting Scrum framework & ITIL values**
Introducing and supporting these frameworks to the streamline and improve development processes
- **Building and mentoring development teams and their culture**
Building, contracting, training, and supporting development teams and fostering a positive and productive team culture
- **Translating company goals to product vision/strategy**
Aligning the product vision and strategy with the company's overall goals and objectives
- **Creating and monitoring product portfolio roadmap**
Developing and tracking the plan for all the products in the portfolio to ensure that they align with company goals and are progressing towards market fit goals
- **Developing product life-cycle processes**
Defining the phases of the product life-cycle, from idea generation to retirement, and the associated activities, deliverables, and stakeholders involved in each phase
- **Managing project requirements, scope and progress towards the market fit goals**
Defining, prioritizing, and managing the requirements and scope of the product to ensure that it meets market fit goals
- **Managing CI/CD model development and implementation**
Overseeing the automation and integration of software development, testing, and deployment processes to deliver software updates quickly and efficiently
- **Managing QA testing and records**
Defining and executing a comprehensive testing plan and maintaining records to ensure that the product meets quality standards
- **Managing external consultants, sub-contractors and resources**
Contracting and managing external resources, competencies, consultants and sub-contractors, to augment the development team and ensure that the project is completed on time and within budget
- **Managing product launch**
Planning and executing the launch of the product, including marketing, sales, and support activities
- **Managing product support (ITSM)**
Defining and executing a support plan and background, to ensure that customers receive timely and effective support via difersed channels
- **Managing Continuous Design performance**
Continuously evaluating and improving the design of the product to ensure that it meets customer needs and expectations

Nov 2019 – Oct 2021

Lead Project Manager | Board Member - S2 GAMES

Video Games development & investment/publishing Studio

- **Conducting market research**
Analysing market trends and consumer preferences to identify opportunities for new game development or updates to existing titles
- **Creating and monitoring product portfolio roadmap**
Creating and maintaining a product roadmap to guide the development of new Games, it's features and external units (teams) funding
- **Managing project requirements, scope and progress towards the market fit goals**
Establishing and communicating clear project objectives, milestones, and deadlines to the team
 - **Managing project budgets**
Monitoring project expenditures and ensuring that expenses were within the approved budget
 - **Leading cross-functional teams**
Designers, developers, artists, and other stakeholders to ensure that projects were completed on time and within budget
 - **Prioritizing features and updates**
Working with stakeholders to prioritize new features and updates, based on business objectives, user feedback, and market trends
 - **Overseeing testing and quality assurance**
Ensuring that games met established standards for performance and user experience by overseeing the testing and quality assurance process
 - **Coordinating game launches and updates**
Working with marketing and PR areas, to generate buzz and maximize sales during game launches and updates
 - **Provide post-launch support**
Monitoring game performance after launch and developed strategies to optimize player engagement and revenue
- **Managing stakeholders**
Communicationg executives, publishers, and other stakeholders, to provide updates on project status and solicit feedback

X.2014 – XII.2014

Junior Project Manager – ParkPoint

Construction Developer

- Assisting senior project managers in developing project plans, timelines, and budgets.
- Creating and maintaining project schedules, including tracking and updating project milestones and deliverables.
- Coordinating with various teams and stakeholders to ensure smooth project execution and communication.
- Monitoring project progress and providing regular updates to senior management and clients.
- Identifying and mitigating project risks and issues, and escalating them to senior management when necessary.
- Managing project documentation, including contracts, drawings, specifications, and other relevant documents.
- Conducting research on industry trends and best practices to enhance project delivery.
- Participating in project meetings and providing meeting notes and action items.
- Developing and maintaining relationships with clients, contractors, vendors, and other stakeholders.
- Ensuring compliance with relevant regulations and standards throughout the project lifecycle.

III.2014 – VI.2014

IT Customer Support – eBilet

Mass events services

- Responding to customer inquiries via email, phone, or live chat regarding ticket sales, events, refunds, and other related issues
- Handling customer complaints in a timely and professional manner, investigating and resolving issues to the satisfaction of the customer.
- Providing accurate information about upcoming events, availability, prices, and seating arrangements.
- Assisting customers with online purchases, troubleshooting technical issues, and providing guidance on the use of the e-bilet.pl website and mobile app.
- Managing customer accounts, including updating personal information, processing refunds, and issuing ticket transfers